

IN THE CLAIMS

1. (Currently amended) A method for creating and deploying a process-driven information system, said method comprising the following steps:

(a) creating a process model comprising a plurality of elements in a process driven information system, said plurality of elements representing the work carried out by personnel in an organization, said model forming a component of a hierarchical arrangement of cross referenced processes;

(b) using this model to identify requirements for application and information support components for said processes;

(c) finding or creating one or more application and information software components as support for said processes; and

(d) deploying the process-driven information system with said application and information support software components accessible from designated elements in said processes, each element giving access to an application or information support component; and

(e) selection by a user of said process model displayed on a screen to access said application and information software components to direct the operation of said information software components.

2. (Currently Amended) A method according to claim 1 wherein the said process model is part of a set of general purpose graphical business models.

3. (Currently Amended) A method according to claim 2 wherein the said process models are

model is accessible via a web browser.

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4. (Currently Amended) A method according to claim 1 wherein ~~the one or more said plurality of elements of the said process model are provided in a tool which uniquely identifies each of said plurality of elements and which maps each of said plurality of elements to an~~ application and information in the form of one or more software components.
5. (Currently Amended) A method according to claim 1 wherein said one or more application and information software components are in the form of arbitrary alternative web pages and/or web-based resources.
6. (Currently Amended) A method according to claim 1 wherein ~~the said application and information~~ software components are accessed by the user selection of one or more of the process model elements displayed on a display screen.
7. Canceled
8. (Currently Amended) A method according to claim 1 wherein said the process model is used to educate users within an organization as to how the organization processes functions.